

What is the WRTA's FLEX Route?

The Northwest FLEX Route (Start date July 1, 2008) is a new flexible service from the Worcester Regional Transit Authority (WRTA) designed to offer convenient transportation within the Northwest Corridor area and easy connections to several of the WRTA's regularly scheduled service routes.

How Do I Ride the FLEX Route?

Riders can travel between regular stops on the FLEX Route just like any normal bus route. Simply locate a stop along the route, and consult the schedule.

It's easy to FLEX with the WRTA!

Standard Flex

(only one Standard FLEX per trip, must be scheduled 2 hours in advance)

Travel off the regular route to several popular locations in the area.

- Jewish Community Center on Salisbury Street
- Colony Retirement Home
- YMCA on Shore Drive
- Bancroft School
- Main St (Clark U)
- Price Rite
- Greendale Mall

By Request Flex

(only two By Request FLEXes per trip, must be scheduled 2 hours in advance)

Travel "curb-to-curb" up to 1/4 mile off the regular FLEX route unlike any conventional fixed service.

The FLEX Route minibus can travel through areas that aren't accessible by a full size WRTA bus.

(A list of accessible streets is available at www.thertaFLEX.com)

To schedule a Standard FLEX or a By Request FLEX, call **(508) 752-9283 (option 4)** at least 2 hours in advance, and a WRTA Customer Service Representative will be happy to help you. A FLEX can be scheduled up to seven days in advance.

Hours & Fares

The FLEX Route is available Monday through Friday, from 8 am – 6 pm. A round trip route will run approximately every 40 minutes, with up to 3 FLEXes scheduled.

FLEX fares are identical to WRTA regular route bus fares.

www.thertaFLEX.com

(508) 752-9283 (option 4)

TTY (508) 792-3709 (option 4)